

Agenda

Overview and Scrutiny Committee

Thursday, 23 February 2023 at 7.30 pm

New Council Chamber, Town Hall, Reigate



This meeting will take place in the Town Hall, Castlefield Road, Reigate. Members of the public, Officers and Visiting Members may attend remotely or in person.

All attendees at the meeting have personal responsibility for adhering to any Covid control measures. Attendees are welcome to wear face coverings if they wish.



Members of the public may observe the proceedings live on the Council's [website](#).

Members:

N. D. Harrison (Chair)

H. Avery

M. S. Blacker

G. Buttironi

M. Elbourne

J. C. S. Essex

G. Hinton

A. King

N. C. Moses

S. Parnall

A. Proudfoot

R. Ritter

M. Tary

R. S. Turner

S. T. Walsh

Substitutes:

For enquiries regarding this agenda;

Contact: 01737 276182

Email: democratic@reigate-banstead.gov.uk

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Reigate & Banstead
BOROUGH COUNCIL
Banstead | Horley | Redhill | Reigate



Conservatives:	R. Absalom, J. Baker, Z. Cooper and J. P. King
Residents Group:	G. Adamson, J. S. Bray and P. Harp
Green Party:	J. Booton, P. Chandler, V. Chester, S. McKenna, S. Sinden and D. Torra
Liberal Democrats	S. A. Kulka

Mari Roberts-Wood
Managing Director

1. Minutes (Pages 5 - 14)

To confirm as a correct record the Minutes of the previous meeting.

2. Apologies for absence and substitutions

To receive any apologies for absence and notification of any substitute Members in accordance with the Constitution.

3. Declarations of interest

To receive any Declarations of Interest (including the existence and nature of any Party Whip).

4. Annual Community Safety Partnership Scrutiny 2022 (Pages 15 - 42)

To receive presentations from the Borough Commander for Reigate and Banstead, the Portfolio Holder for Community Partnerships, and the CEO of East Surrey Domestic Abuse Service (ESDAS), and to review the work of the Reigate and Banstead Community Safety Partnership in 2022.

5. Overview and Scrutiny Committee Work Programme Schedule 2022/23 (Pages 43 - 50)

To consider and agree any changes to the schedule for Overview and Scrutiny Committee's Forward Work Programme 2022/23, to consider possible items for scrutiny in the Forward Work Programme for 2023/24, and to consider the Action Tracker from the previous meeting.

6. Executive

To consider any items arising from the Executive which might be subject to the 'call-in' procedure in accordance with the provisions of the Overview and Scrutiny Procedure Rules set out in the Constitution.

7. Any other urgent business

To consider any item(s) which, in the opinion of the Chairman, should be considered as a matter of urgency - Local Government Act 1972, Section 100B(4)(b).

(NOTE: Under the Committee and Sub-Committee Procedure Rules set out in the Constitution, items of urgent business must be submitted in writing but may be supplemented by an oral report.)



Our meetings

As we would all appreciate, our meetings will be conducted in a spirit of mutual respect and trust, working together for the benefit of our Community and the Council, and in accordance with our Member Code of Conduct. Courtesy will be shown to all those taking part.



Streaming of meetings

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The Council's agenda and minutes are provided in English. However, the Council also embraces its duty to anticipate the need to provide documents in different formats, such as audio, large print or in other languages. The Council will provide such formats where a need is identified prior to publication or on request.



Notice is given of the intention to hold any part of this meeting in private for consideration of any reports containing "exempt" information, which will be marked accordingly.

Minutes of a meeting of the **Overview and Scrutiny Committee** held at the **New Council Chamber - Town Hall, Reigate** on **Thursday, 19 January 2023 at 7.30 pm.**

Present: Councillors N. D. Harrison (Chair); H. Avery, M. S. Blacker, G. Buttironi, M. Elbourne, J. C. S. Essex, G. Hinton, A. King, N. C. Moses, A. Proudfoot, R. Ritter, M. Tary, S. T. Walsh (Vice-Chair) and R. Absalom (Substitute)

Attended remotely: Councillor R. S. Turner

Visiting Members present: Councillors R.H. Ashford, M. A. Brunt, C. Neame, K. Sachdeva and T. Schofield

53 Apologies for absence and substitutions

Apologies were received from Councillor Parnall with Councillor Absalom substituting.

54 Minutes

RESOLVED that the minutes (both public and exempt) of the meeting on 8 December 2022 be approved and signed.

55 Declarations of interest

There were none.

56 People Portfolio Holders Briefing

Several advance questions on this item had been submitted prior to the meeting. The advance questions and their responses can be viewed here:

[Document Advance Questions and Answers OS 19 January 2023 | Reigate and Banstead Borough Council \(moderngov.co.uk\)](#)

The Executive Member for Housing & Support invited Members to ask questions on the portfolio briefing provided in the agenda pack. In response, the following clarifications were provided:

Housing & Support

- Temporary accommodation: the authority had between 120 and 126 self-contained, temporary accommodation properties. Some are owned by the authority whilst others are owned by Raven and Accent. Members were advised that the two properties under offer to provide emergency and temporary accommodation were

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different from that previously purchased and would take less time to make available for use. Whereas the previous property had been a House of Multiple Occupation which had required work to make it suitable for living, these were family homes which only needed minor works. The number of houses on which offers had been accepted had increased from two to four since the agenda had been published.

- Housing Register: there were a lot of reasons why those who apply may not be accepted onto the Housing Register. Where there was no eligibility but there was a threat of homelessness, tailored information was provided on the housing options available.
- Homelessness Funding: one of the problems faced was that funding was year-on-year, meaning a lack of certainty for the Council. However, it was reported that the Homeless Prevention Grant had been confirmed for the next two financial years giving some security for workstreams. Additionally, it was noted that homelessness remained an area that still attracted funding, which had increased during Covid and was expected to continue. The Financial Sustainability Programme picked-up the risks associated with the funding and had monitoring in place. The homelessness funding available through the revenue budget and grants was sufficient to cover the extra Bed & Breakfast provision and staff costs resulting from the Homelessness Reduction Act. However, this was predicated on levels of homelessness not increasing. The risk of any potential increase was monitored and reported quarterly.
- Asylum seekers: it was reported that there was a significant concentration of asylum seekers, both temporary and long term, with some awaiting their asylum decisions within the borough. This was putting pressure on the local infrastructure. This included GP space and capacity, public health prevention, mental health support and school places. Housing was working very closely with partners including those in health, public health, and children's services. Concerns are continually raised with accommodation providers and the Home Office. Some success had been achieved with a recent meeting having been held with the Home Office where the pressures on the ground were explained and that some accommodation was not fit for purpose. Transport for asylum seekers was acknowledged as a significant challenge. The location of accommodation was far from ideal and caused challenges in terms of accessing services. It was explained that the authority had no formal role in monitoring the accommodation provided. The four hotels that were accommodating asylum seekers in the borough were directly contracted by the Home Office. However, this did not prevent the Environmental Health team being involved in ensuring accommodation standards in the usual way. It was not known if any asylum seekers housed within the borough were couples. The only information on numbers was supplied by the Home Office. Whilst it was possible that some spoke English, it was not possible to use them as interpreters due to confidentiality, safeguarding and data protection considerations.

Intervention

- Refugee resettlement: the authority was delivering the scheme on behalf of the East Surrey cluster which additionally comprised Mole Valley and Tandridge. A Syrian cookbook, which provided support for those resettling during Covid as well as raising funds, had proved popular and was on a second print run after an initial edition of 150 copies. It was acknowledged that there were a number of Syrian

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refugees, who since 2016, had been successfully supported through the resettlement scheme such that they were now living without support from the authority. It would be possible to provide precise numbers after the meeting. Whilst there were approximately 30 out of 297 Ukrainian guests in private rented accommodation, the majority were still accommodated with their original sponsors. Some guests had needed to move into alternative accommodation. Arrangements were subject to continual change including through the rematch system.

- Family Support Programme: wait times had increased from four to six weeks for support through the programme. This was due to the complexity of the issues facing families. This work was being delivered on behalf of three authorities with the service provided detailed in Memoranda of Understanding and Service Level Agreements. These were regularly reviewed by colleagues in Commissioning with it being agreed that the service provided was to the expected standard. The increased complexity for families was being reported with work ongoing with partners to overcome the issues faced.
- Money Support: it was explained how the authority worked closely with local and national charities to provide frontline prevention help, to help maximise income and to make the most of money through budgeting. It was acknowledged that the authority was not a debt management specialist and always referred on.

Leisure & Culture

The Executive Member for Leisure & Culture provided an update on her portfolio in addition to the information provided in the agenda pack.

It was explained that leisure and culture had positive benefits for physical and mental health. Making culture and wellbeing services accessible to and able to meet the needs of communities and visitors was part of the Council's five-year plan. This had become even more important with the energy crisis and rising costs-of-living.

Whilst the pandemic had created a lot of disruption to the delivery of leisure and culture services, GLL, the operator of the authority's three leisure centres, had recently reported membership growth. The authority had supported GLL during the pandemic by freezing the monthly management fee, but this would now be reviewed. GLL had fulfilled the motion passed by Surrey County Council to offer a full membership to care leavers and had made its own offer to Ukrainian refugees. In the face of increasing costs, in order to maintain the offer of a good service across all three sites, the number of pool operating hours had been reduced.

There had also been an increase in leisure development activities through R&B Active. It was the Council's aim to help young residents by maintaining a healthy weight, learn new skills, improve self-confidence, enjoy the outdoors, develop social skills and improve physical and mental health. They had benefitted in 2022 through school holiday activities, the Surrey Youth Games etc.

The Harlequin saw a slow return to the theatre and cinema at the beginning of 2022. However, this had picked-up as with live shows and outdoor theatre. The pantomime Cinderella had staged 43 shows and welcomed around 17,000 theatre goers, generating nearly £250K with strong secondary food and beverage sales. In addition to the regular calendar of events, The Harlequin hosted the Jubilee celebrations and other civic events including the proclamation. It was planned to publish the authority's new Leisure and Culture Strategy within the next few months. This aimed to achieve

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the ambition of reducing funding for The Harlequin from £380K per annum down to £280K in 2022/23 (with further savings next year) by improving visitor numbers and reach to neighbouring areas as well as increasing participation in leisure services.

The Executive Member for Leisure & Culture invited Members to ask questions on her portfolio. In response, the following clarifications were provided:

- GLL: it was confirmed that the provider offered parity in its pricing across all three of its sites. In response to concerns that the online booking system retained since the pandemic was excluding groups of users including those who were older and those with special needs, it was emphasised how hard the authority worked with GLL to ensure the offer met needs. Where it fell short, the authority would press hard. Members were asked to bring their specific concerns directly to officers. Whilst GLL had moved to a much more technical solution for activity bookings there were always non-digital solutions for those who found them difficult.

The offer for care leavers was a full membership. A different approach was needed to offer membership to those in care. This was more complicated but was being addressed. Demographic data was expected from GLL. This would allow a better understanding of which groups had seen a decline in usage.

The contract with GLL was up for renewal in 2024. The current contract with GLL gave it the ability to determine prices whilst the authority benefitted from a fixed management fee. Rising energy costs had been addressed by reducing operating hours by 23% across all three sites. This had allowed a reduction in costs whilst minimising the reduction in service to residents.

- The Harlequin: in response to concerns expressed about the operation of The Harlequin, it was noted that the Leisure & Culture Strategy was forthcoming which would provide a framework for Leisure & Culture in the borough including the operation of The Harlequin.

It was specifically noted that The Harlequin was available for conference hire and had recently seen it host an event for 600 people over two days. The need for additional equipment to be installed into the Studio after the work done in 2019 was to make the venue suitable for live screenings and therefore to give increase scope to raise revenue. It was intended to reduce the Council's subsidy by increasing the revenue realised. Many avenues were being explored. A costed business plan for The Harlequin would be forthcoming subsequent to the Leisure & Culture Strategy.

It was reported that income was on a trajectory to reduce the subsidy which had been endorsed by the Finance Team. The income achieved by the pantomime was yet to be finalised with the ticket revenue to be split with the provider. It was the third best take by a pantomime in the history of The Harlequin. Information on the highest grossing activities were not usually provided as this was commercially sensitive information. It could be explored how it might be possible for this to be shared with the Committee. Whilst there was a big focus on the operation of The Harlequin, the Leisure & Culture Strategy was about more than the operation of this one venue. It was noted that it had achieved some sell out events with the popularity of live music and comedy, along with the focus on attracting teenagers. Its success was demonstrated by the decline in the subsidy required. It was requested that advertising at street level be improved.

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- Reigate Priory Museum: it was explained that this was not included in the presentation as it was not within the Portfolio Holder's brief. It would be feasible to look at how it would be best to share information about the Reigate Priory Museum with the Committee.
- School holiday activities: these were focused on hard-to-reach areas and those who could not afford to travel elsewhere rather than seeking to spread out across all parks.

Community Partnerships

The Executive Member for Community Partnerships provided an update on the portfolio, referencing the presentation provided in the agenda pack.

The authority had three community centres at Banstead, Woodhatch and Horley which had all originally been part of the 1970's day centre concept. This was now outdated. Originally run by a management committee, between 2016 and 2020 the Council outsourced their management to a charity. However, in 2020 the decision was taken to bring their management back in house. This happened just before the start of the first Covid lockdown. With the average age of users at that point being 82 years, the priority therefore became to keep them safe.

Transforming the three sites into modern Community Centres was approved by The Executive in July 2021 with the key aspiration to have an offer for all ages. This had to be handled sensitively so not to alienate existing users, and with the work being slowed by Covid restrictions. The intention was to step away from a one-size fits all approach because each centre needed to reflect the broader needs of its local community. A survey of 1,500 residents took place which generated huge interest and established that the top outcome desired was a place to connect. The potential to widen the offer by closer working between the centres and Community Development Teams was acknowledged. The transformational project involved renaming and rebranding the centres allowing them all to be identified as Reigate and Banstead community centres but with their own unique identities within this. Whilst the former management committees were initially sceptical each has now funded improvements.

Since autumn 2022 a series of Open Days have been offered and with heavy promotion, they have been very successful in bringing in first-time visitors of all ages. It was explained that the time was right to move to a Business-as-Usual model. Centre Managers were working on new business plans using feedback from the Open Days and experience gained from running them since the relaunch. An example of use was provided where Barclays was hiring a room to enable face-to-face banking services to still be offered in Banstead.

The Executive Member for Community Partnership invited Members to ask questions on his portfolio. In response, the following clarifications were provided. In order to keep the centres current and relevant, it was important for the service to keep challenging and questioning itself. There was a need to keep offering a variety and vibrancy of services through refreshed business plans. It was important for the centres to keep learning from each other and to avoid complacency. It was acknowledged that the team was very proactive in gaining feedback and using this to generate lots of ideas. Establishing a model that would allow work with other centres to develop satellites was supported and it was reported that some conversations were already happening.

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RESOLVED to note the People Portfolio Holder updates and observations for consideration by Executive Members as set-out in the minutes.

57 Budget and Capital Programme 2023/24 - Update for Overview and Scrutiny Committee

Overview

The Executive Member for Finance and Governance was invited to introduce the update on the Budget and Capital Programme for 2023/24. It was noted that this provided an overview of the final consolidation of the budget proposals, including the Government's settlement, which overall had been positive for the authority.

Further detail was provided by the Chief Finance Officer. It was confirmed that the Government settlement had been positive, which was different from the experience in previous years. The positive measures included the allocation of a new grant to achieve the Government's aim of all authorities having an extra 5% in core spending power. This minimum funding guarantee and the ability to increase Council Tax by a further 1% had achieved a positive overall impact on the 2023/24 budget. This made it possible to avoid drawing on reserves as much as had been anticipated when the budget was previously reviewed by the Committee in November 2022. A supplementary table would be provided for Members with the minutes of the meeting to illustrate the movements in the budget between November 2022 and January 2023.

It was emphasised that each year's settlement stood on its own. This meant that it was entirely feasible that the settlement in subsequent years would not be as positive.

Council Tax and Business Rates

Members asked for further clarity to be provided on the changes to Council Tax and non-domestic rates. The Chief Financial Officer explained that it was possible for 2023/24 to increase the Council's share of Council Tax by 2.99%, generating an extra £150,000. Having previously taken a cautious view, the authority's Council Tax base was also buoyant, meaning there were an increasing number of properties on which Council Tax could be levied.

The Collection Fund was used to account separately for Council Tax income on behalf of all precepting authorities. Having taken a prudent view in November 2022, it was now possible for the Council to include in its budget its share of the Collection Fund surplus. The same situation also applied to Business Rates. A strong collection performance had resulted in a significant surplus.

Overall, this meant that the authority would benefit from more Council Tax and Business Rates income than had been anticipated in November 2022.

Government Funding Risk Reserve

The Chief Financial Officer explained to Members why it was necessary to maintain a Government Funding Risks Reserve and how it was used. An example being Housing Benefit Subsidy risks where there was a likelihood that insufficient funding would be provided by the Government to cover all costs of benefits paid. This gap in funding

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had a range of technical causes including the type and mix of households that were eligible to claim Housing Benefits were not aligned with the regulations that determine the level of funding (subsidy) for those benefits from Government. This funding was claimed retrospectively, after the authority had incurred the costs. The authority acted as an agent for the Government when administering the housing benefits scheme with its contribution towards the costs of the benefits paid increasing year-on-year. It was therefore necessary for the budget to reflect this risk.

The explanation provided was endorsed by the Leader. Whilst the Housing Benefits regulations were being applied in accordance with regulations, the Government's funding formulae did not take account of the changes in eligibility of applicants. The net result was the risk of a budget pressure valued at approximately £500K. Authorities, including Reigate and Banstead, were continuing to raise the issue directly with Government and it was thought it would eventually be resolved. However, it was possible that the authority would not be reimbursed for its previous contributions. This could have a significant financial sustainability impact where an authority had lower levels of reserves.

Central Budgets

The Chair pointed out that Central Budgets had increased by an amount of about £1,900k for secondary employer pension contributions. This figure was not known in November 2022 but had since been confirmed by the scheme actuary after the triennial valuation; it was not unexpected being at the same level as prior years.

Despite this increase, overall, the positive movement in the net budget forecasts since November meant that the call on reserves for this authority was not as significant as had previously been anticipated.

IT Strategy Funding

In response to the request for additional information on the allocation for IT funding, it was explained that this related to the IT Strategy that was approved by Members in Spring 2022 to invest in cyber security, disaster recovery and resilience. The sum reflected in the budget was the first draw on the allocated funds.

Levelling-Up Funding

The Managing Director confirmed that the authority had not been successful in securing Levelling-Up funding despite a bid being made for funding in support of People Services delivery. It was thought this reflected the situation for most if not all other Surrey districts and boroughs. However, it was intended to make further bids should the opportunity become available.

Economic Pressures Reserve

The Executive Member for Finance and Governance confirmed that it had been decided to allocate a sum equivalent to the additional £150K raised in Council Tax to establish an earmarked reserve. This would be used to address the economic pressures anticipated during the year ahead. It was thought this would be called on by the community and housing portfolios in response to the rising costs-of-living and homelessness. The reserve would be used to provide an additional safety net.

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Public consultation

It was explained by the Managing Director that the public consultation on the budget for 2023/24 had closed four days previously. Further information would therefore be provided after the meeting with officers willing to answer any further questions. The Leader confirmed that the Executive intended to proceed with the planned cuts in voluntary sector funding as reported in the November 2022 budget proposals. This decision was taken having reflected on the public consultation feedback that indicated that this was not supported and against a backdrop of a more favourable financial position.

RESOLVED to:

1. Note the updated elements of the Budget for 2023/24 and Capital Programme for 2023/28 and set-out in the briefing; and
2. Provide the observations set-out in the minutes to the Executive at its meeting on 26 January 2023.

Further information on the Budget and Capital Programme 2023/24 was made available following the meeting and can be found here:

[Document Follow on Information OS 19 January 2023 - Budget Briefing Note | Reigate and Banstead Borough Council \(modern.gov.co.uk\)](#)

58 Calendar of Meetings 2023/24

The Committee received the Calendar of Meetings for 2023/24 and cover report. This would go to the Executive for recommendation for approval by Council at its meeting on 9 February 2023.

Members asked that the meetings scheduled in the School Easter Holidays in 2023 be moved so that they could take place in termtime. This was to achieve fairness for those Members with school age children.

RESOLVED to note the Calendar of Meetings for 2023/24 for approval by Council at its meeting on 9 February 2023 subject to the further suggested changes.

59 Overview and Scrutiny Committee Forward Work Programme 2022/23

The Committee received the Overview & Scrutiny Forward Work Programme.

It was noted that the Leisure and Culture Strategy may come forward to the Committee's meeting on 16 March 2023. Should this happen, the Leader's presentation would be moved to the beginning of the new municipal year in order to make sufficient space on the agenda.

RESOLVED to note the Overview & Scrutiny Forward Work Programme (with the suggested changes) and the Action Tracker.

60 Executive

It was reported that there were no items arising from the Executive that might be subject to the Call-In procedure in accordance with the provisions of the Overview and Scrutiny Procedure Rule.

61 Any other urgent business

The Chair had given notice of an item of urgent business. This concerned consideration by the Overview and Scrutiny Committee of the Department for Levelling Up, Housing and Communities consultation on the national planning policy framework. This was dealt with as urgent business given the deadline for contributions to the consultation was 2 March 2023. The Head of Planning had briefed the Chair that a draft response to the consultation on behalf of the authority was being prepared. It was intended to circulate this to Committee Members after the meeting. The Chair sought the authority of the Committee on behalf of himself and the Vice-Chair to establish a task group to review the draft. The Chair noted the existence of the Development Management Action Group chaired by the Executive Member for Planning Policy and Place Delivery. It was acknowledged that this would be considered in the set-up of a task group to consider the planning consultation.

RESOLVED that the Committee gave the Chair and Vice Chair the authority to establish a task group to review the authority's response to the consultation on the national planning policy framework.

The meeting finished at 22:05

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Overview and Scrutiny

February 2023



Inspector Alex Maguire
Reigate and Banstead
Borough Commander



Reigate and Banstead Borough Policing

NPT & SNT are our 2 main uniformed teams. NPT (Neighbourhood Policing Team) provide 24/7 response to calls. SNT (Safer Neighbourhood Team) focus on local communities and partnership work with local authorities and external agencies.

We also have a Prison investigation team who deal with all crimes from HMP Highdown and HMP Downview, whilst our DOCO (Designing Out Crime Officer) continues to work hard across the borough.

In 2021, we introduced 2 specialist teams to our division, DSU and NPIT.

DSU (Divisional Support Unit) assist the eastern division with priority arrests & warrants, whilst also completely regular patrols of our problem areas if workload allows.

NPIT (Neighbourhood Policing Investigation Team) assist with people in custody so our response teams can get out and about again.

We also have a number of hardworking Specials who work alongside both NPT and SNT.

SGT RAFA ALVAREZ – NORTH, SGT PHIL MURGATROYD – CENTRAL, SGT LISA HOWARD - SOUTH

Prevent – Pursue - Protect

PREVENT Crime:

- Work with local authorities and partner agencies
 - Identify patterns and MO
 - Identify vulnerable locations.

PURSUE offenders:

- Identify suspects and arrest
- Issue CPN/CPW orders and work with partner agencies to issue CBO if necessary

PROTECT our community:

- Increased foot patrol around the borough
 - Meet the beats increased
 - Phonecalls back to ASB victims

Responding to Domestic Abuse

- DA INTENSIFICATION FORTNIGHT ON R AND B
- DA INVESTIGATION TEAMS
- BWV REVIEW PANELS
- WORKING WITH PARTNERS, ESDAS
- PROACTIVE DA CAR
- DA PCSO UNITS
- DA FOCUS ON DMM

DOMESTIC ABUSE

- All figures are for the last rolling 12 months as of today



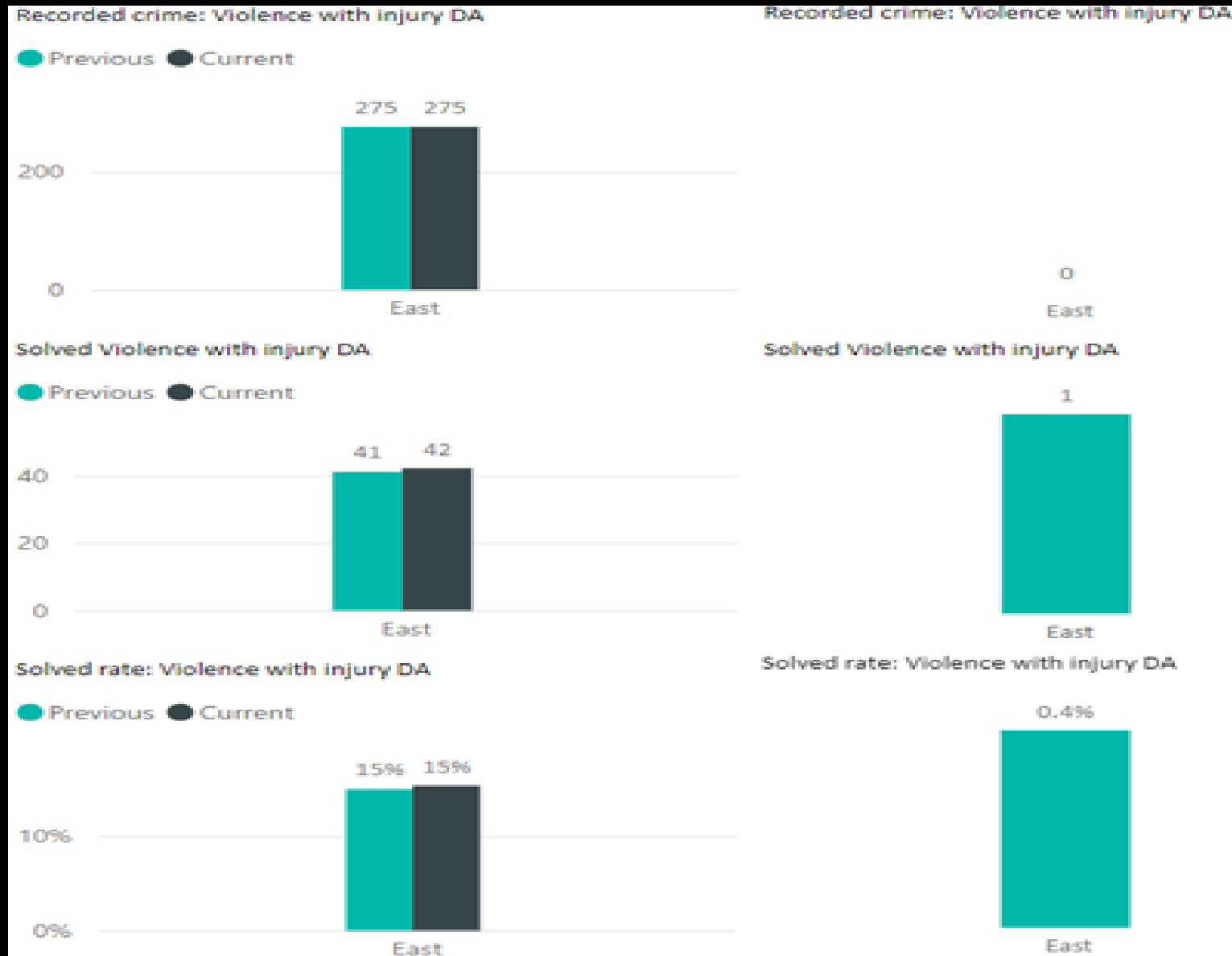
- Total volume of recorded DA has increased by 8% from last year.
- Despite this increase we have maintained our solved rate with a marginal increase of 0.1%

VIOLENT DA



- We have seen a 12% increase of recorded violent DA.
- Again we have maintained a slight increase in our solved rate.

DA Violence with injury



Recorded DA violence with injury remained the same whilst seeing a marginal increase in our solved rate.

Protecting the most vulnerable from harm

- ❖ Partial closures
 - ❖ Full closures
 - ❖ ASBI
 - ❖ CPW
 - ❖ CPN
 - ❖ Injunctions
- ❖ Dispersal orders and Stop search s.60 authorities. Weapon sweeps and proactive policing.
- ❖ Op Flight -Enforcement and engagement at ESC to protect those children who may be involved in county lines and Violent gang activity. Individuals charged with GBH, offensive weapon offences.

Op Barrack -Targeting prolific offenders, Drugs/County Lines. Currently have 9 in HMP all from drug related offences.

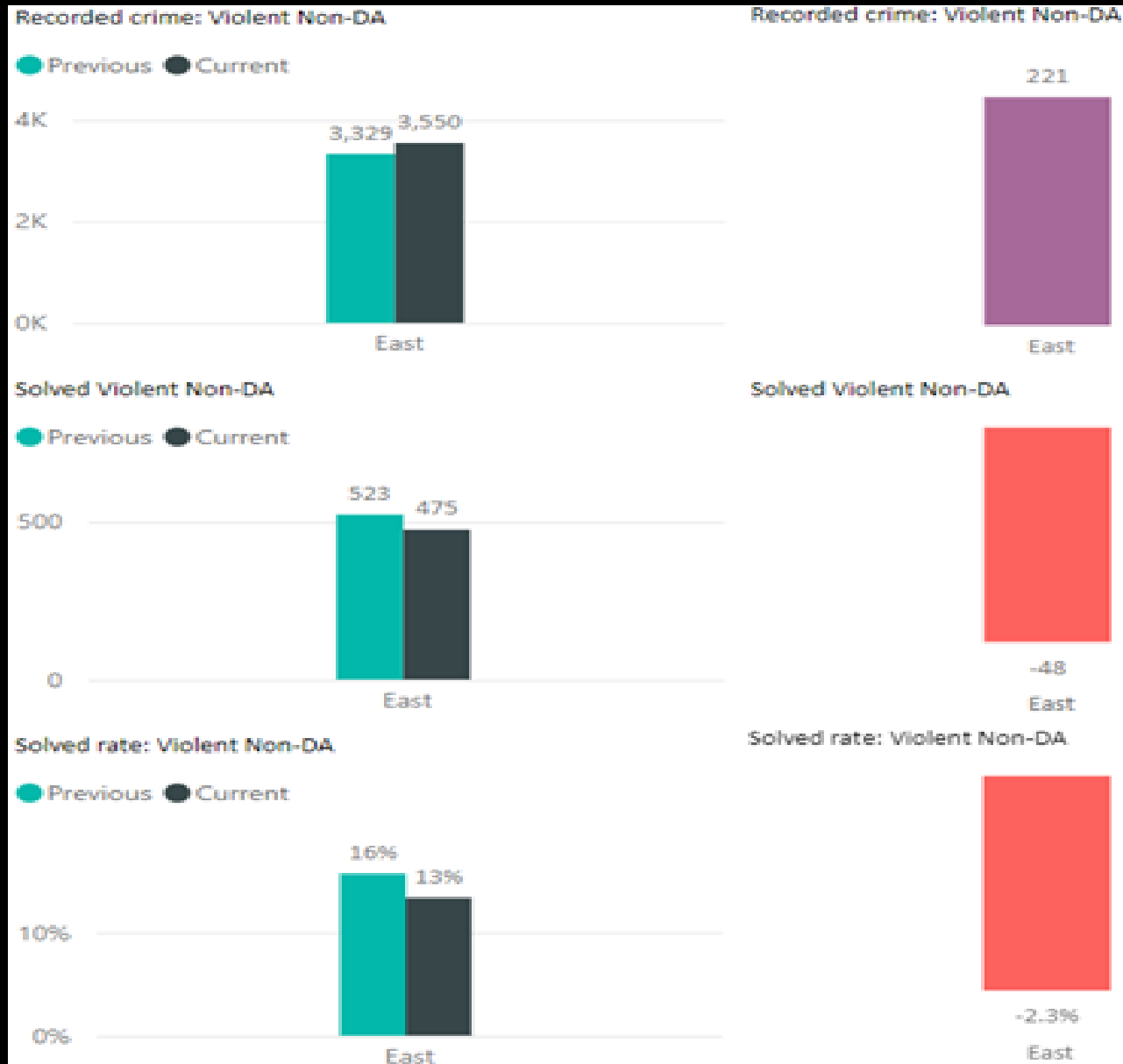
Op Hawk – Breaking up Violent Gang activity in Redhill. Leader getting 3.5 years custody drugs supply. Youths given ASB conditions and engaged with by CEMU.

Closure order at Redhill address, protected vulnerable and reduced ASB and Harm in community for other residents. Lead nominal sentenced to custodial for GBH and robbery.

OP Potion – Tackling Violence and drug activity in Tadworth. Lead nominal remanded for GBH. Other key targets given CPN to prevent their activity.

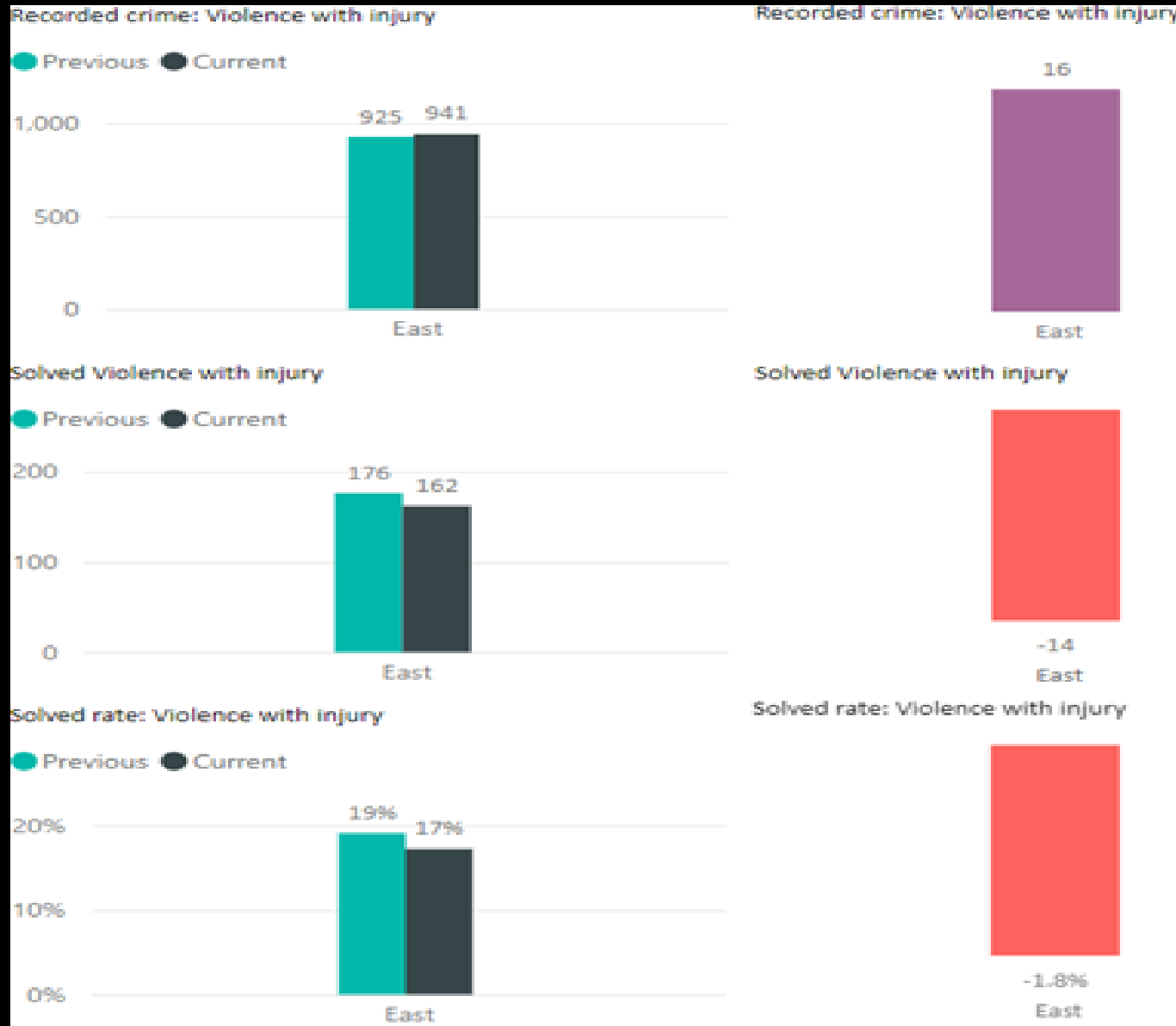
Tadworth Residents survey to identify and address issues. (Also done in Merstham)

Violent non DA



Non DA violent recorded has increased by 6% however we have seen a decrease in our Solved rates by 2.3%

VIOLENCE WITH INJURY ABH/GBH



We have recorded a slight increase in violence resulting in injury of 0.2%
Our solved rate has decreased slightly by 1.8%

Empowering Communities to feel safe

- MEET THE BEAT
- ENGAGING AT PUBLIC EVENTS
- ADDITIONAL UNITS TARGETING ASB HOTSPOTS
- S.34/35 DISPERSAL ORDERS
- S.60 ORDER – REDHILL
- OP HAWK – REDHILL TOWN
- OP FLIGHT – EAST SURREY COLLEGE
- OP POTION – TADWORTH
- OP BAKERLOO – HORLEY
- ASB SURVEY -MERSTHAM



SNT IN THE COMMUNITY.

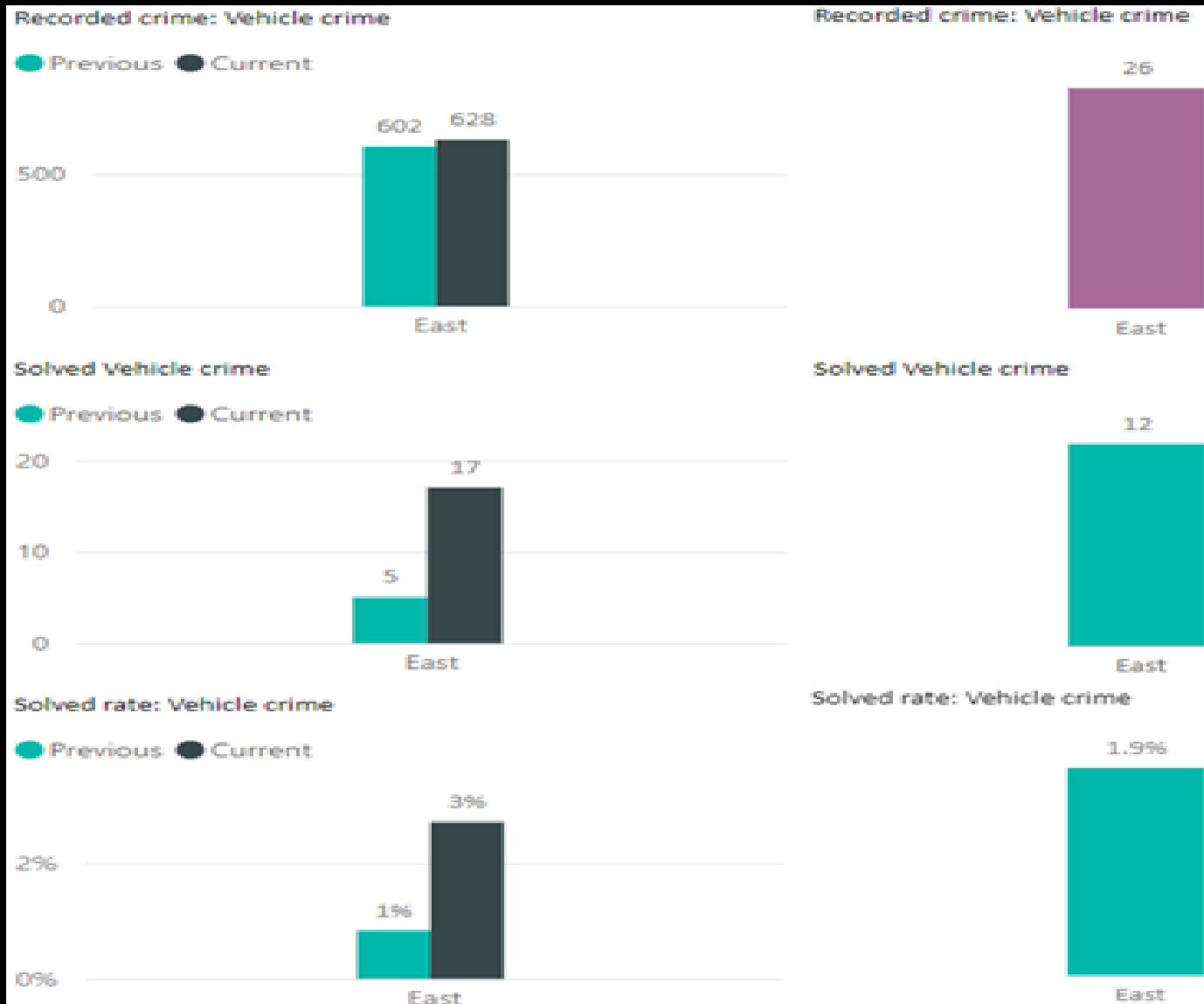
BURGLARY



Recorded Burglary has decreased by 8% whilst we have detected 2% more than last year.

- Selecta DNA kits
- Burglary Signage
- Targeted patrols
- Proactive Investigation team
- DOCO advice
- Social media campaigns
- Dwelling burglar Merstham, 2.5 years Custody.
- Reigate burglary series. 18 month custody.
- Joint Ops with Met Sutton and Proactive units in North R and B.

VEHICLE CRIME



Total recorded vehicle crime increased by 4% whilst we saw an increased solved rate of 1.9%

- Cat Con Marker Kits
- Signage in areas
- ANPR coverage
- Targeted patrols
- Proactive Investigation team
- DOC0 advice
- Social media campaigns

Tackling ASB

- Dispersal orders
- CPN/CPW
- CBO's
- Closure Orders
- Drugs warrants
- County Lines closed – Prosecuted
- Use of the PSPO
- Joint patrols with JET, Street Pastors.

DRUGS OFFENCES



We have seen a 20% reduction in drug offences. Our solved rate for drug offences is very high at 67% which is a slight reduction on last year.

County Lines group of 9 sentenced in Redhill . Between 3 and 5 years custody.

PRIORITIES FOR 2023

- ❑ Reducing and tackling anti-social behaviour
- ❑ Protecting the vulnerable by tackling drugs and reducing violence in the community
- ❑ Reducing Violence against Women and Girls making R and B a place where they are safe and they feel safe.
 - ❑ Building better relationships with community groups
 - ❑ Maintaining reduction in Burglaries across the borough.
 - ❑ Improving our Whole Domestic Abuse performance.

Community Safety Partnership

Update

31
February 2023

The Reigate and Banstead Community Safety Partnership

A statutory responsibility for responsible bodies to identify local community safety needs and work together to address them.





Empowering Communities to Feel safe

- Consultation and engagement
- Victim focus
- Raising public awareness
- Targeted crime prevention work
- Empowering communities to take action
- Engaging young people

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Protect the Most Vulnerable from Harm

- Child criminal and sexual exploitation
- Modern Slavery
- Serious organised crime and County Lines
- Protecting vulnerable residents and those that are socially isolated
- The Prevent duty



Responding to Domestic Abuse

- Embedding the Domestic Abuse Act 2021
- Raising awareness of DA across communities, local businesses and the voluntary sector
- Training and sharing best practice
- Learning from Domestic Homicide Reviews

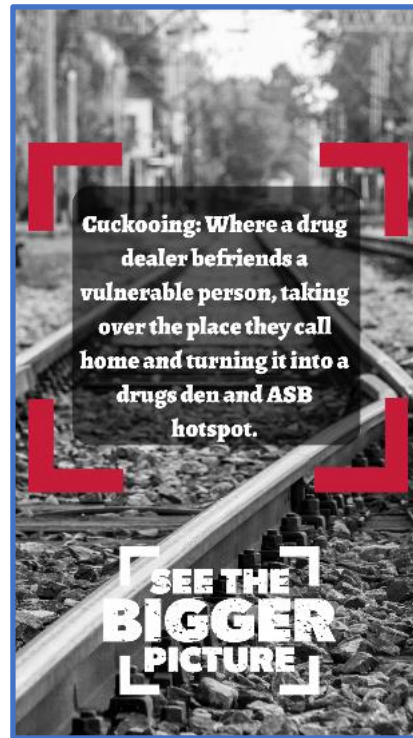


Tackling Anti-Social Behaviour

- Responding to environmental ASB
- Developing a multi-agency response to ASB
- Use of enforcement powers
- Promotion of the Community Trigger

Empowering Communities to Feel Safe

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Protect the Most Vulnerable from Harm

- SFRS creating a Reigate & Banstead focused 'Safe and Well' form
- **Serious Organised Crime JAG**
- Health Place-based prevention and communities work. Bringing a public health approach to crime prevention. Creating Healthy Communities grants supporting vulnerable groups for example
 - Youth mentoring in local schools
 - Local football programme
 - Raising awareness of drug and alcohol risks with young people and parents

Serious Violence Duty

- The Home Office has created a new public health duty to tackle serious violence. The purpose is to ensure that relevant services work together to share data, intelligence and knowledge to understand and address the root causes of serious violence.
- The government amended the Crime and Disorder Act to ensure that serious violence is an explicit priority for Community Safety Partnerships by making sure they have a strategy in place to tackle violent crime
- Working with the Office for the Police Crime Commissioner and Surrey County Council our CSP will need to:
 - Establish a needs assessment
 - Develop a strategy
 - Implement and review a plan
- The work above may be undertaken on a Surrey-wide level but will also need to reflect local need and priorities.

A Public Health Approach

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Focused on
a defined
population

With and for
communities

Seeking
long-term
solutions
and short-
term
responses

Based on
data and
intelligence

Recognises
the impact
of inequality

Evidenced
based and
learning
from
evaluation

Responding to Domestic Abuse

Improving Practice and Learning

- A successful learning event to share the recommendations and insight from a local domestic homicide review delivered to over 200 people.
- A Surrey-wide strategy on Violence Against Women and Girls has been developed.

Supporting Survivors

- The IRIS programme is now delivered across the borough. Ensuring an evidenced based model of early identification via GPs.
- ESDAS and I Choose Freedom delivering outreach specialist support and refuge support

Learning from Domestic Homicide Reviews

- The CSP is responsible for oversight of the action plan attached to each review working with partners to implement changes in relation to training, information sharing, supervision and best practice.

Domestic Homicide Reviews

- CSP is responsible for the management of reviews and implementation of the action plans
- Focused on learning
- RBBC has the highest number of reviews across Surrey

Real people and bereaved families

1. Mrs A
2. Doris
3. Maria, Alex, Tomas
4. Mary
5. Oliver
6. Sandra
7. NC
8. JAE
9. TY



What we know

- Victim blaming
- Information sharing
- Lack of professional curiosity
- Understanding coercive and controlling behaviour

Implementing Learning

- Learning from Experts
 - Dr Emma Katz
 - Dr Jane Monckton-Smith
- Embedding best practice
 - IRIS
 - IDVA model

What more we can do

- Prevention
- Leading by example
- Remembering the real people and families at the centre
- Using our platform and position

Tackling Anti-Social Behaviour



Problem Solving Multi-Agency Meetings

Joint Action Group (JAG)

Community Harm and Risk Management (CHaRMM)

Neighbourhood Police – responding to crime and utilising ASB enforcement such as Community Protection Notices

Social Housing Providers (e.g. Raven Housing) – work with partners and have enforcement powers such as closure orders they can use.

Local Authority

ASB Officer (person to person ASB casework), PSPO and Community Trigger

Joint Enforcement Team (Town Centre ASB, graffiti, fly tipping, encampments)

Environmental Health (Statutory noise)

JAG and CHaRMM Meetings

Cases are reviewed at the next meeting.
The case may remain open for further monitoring, further action may be agreed or the group may agree the behaviour has reduced/ceased and the case can be closed.



Referrals from Housing providers, local businesses, community development, Surrey County Council. Most common concerns are: **Groups in public spaces, noise , drug related and litter**

A plan of action agreed and recorded.
Interventions delivered by partners.
Most common interventions include; **mediation, target hardening, informal visit, enforcement via community protection warnings or notices.**

Multi-agency information sharing.
Keeping victim needs central.
Identifying options
Collaborating with partners

Reigate and Banstead Borough Council Overview and Scrutiny Committee Work Programme



Published:

Report Author(s)	Lead Member(s)	Officer sign off	Subject	O&S	Executive	Council	Open / Exempt	Key
23 February 2023								
<i>Marie Crabtree, Democratic Services Officer</i>	Portfolio Holder for Community Partnerships	Director of People, Head of Community Partnerships	Annual Community Partnership Scrutiny Annual "crime and disorder" scrutiny - Community Partnership	23 Feb 2023			Open	
16 March 2023								
<i>David Brown, Finance Manager, Luke Harvey, Project & Performance Team Leader, Pat Main, Chief Finance Officer</i>	Deputy Leader and Portfolio Holder for Finance and Governance, Portfolio Holder for Corporate Policy and Resources	Head of Corporate Policy, Projects and Performance, Chief Finance Officer	Quarter 3 2022/23 performance report To receive an update on Q3 2022/23 performance	16 Mar 2023	23 Mar 2023		Open	
<i>Marie Crabtree, Democratic Services Officer</i>	Portfolio Holder for Economic Prosperity,	Director of Place, Head of Economic	Place Portfolio holders Update	16 Mar 2023			Open	

Agenda Item 5

Report Author(s)	Lead Member(s)	Officer sign off	Subject	O&S	Executive	Council	Open / Exempt	Key
	Portfolio Holder for Neighbourhood Services, Portfolio Holder for Planning Policy and Place Delivery	Prosperity, Strategic Head of Neighbourhood Operations, Head of Planning	Update from Executive Members of Planning, Policy & Place Delivery, Neighbourhood Services, Economic Prosperity					
<i>Luke Harvey, Project & Performance Team Leader</i>	Portfolio Holder for Leisure and Culture	Head of Leisure and Intervention	Leisure and Culture strategy For the Executive to receive the Leisure and Culture strategy for approval.	16 Mar 2023	23 Mar 2023		Open	KEY
<i>Andrew Benson, Head of Planning, Tanya Mankoo-Flatt, Principal Planning Development Officer</i>	Portfolio Holder for Planning Policy and Place Delivery	Director of Place	CIL Strategic Infrastructure Programme 2023-2027 To receive a report on the Community Infrastructure Levy Strategic Infrastructure Programme (CIL SIP) 2023-2027 process and to consider the criteria, methodology, process, and framework for decision-making along with some summary data on applications to provide comment / assurance to Executive. Please note: Recommended schemes will not be shared or discussed.	16 Mar 2023	23 Mar 2023		Open	

Report Author(s)	Lead Member(s)	Officer sign off	Subject	O&S	Executive	Council	Open / Exempt	Key
<i>Marie Crabtree, Democratic Services Officer</i>	Councillor Nick Harrison	Strategic Head of Legal and Governance	Overview and Scrutiny Annual Report 2022/23 Annual report from the Overview and Scrutiny Committee 2022/23	16 Mar 2023			Open	
<i>Marie Crabtree, Democratic Services Officer</i>	Councillor Nick Harrison	Strategic Head of Legal and Governance	Overview and Scrutiny Annual Work Programme 2023/24 Overview and Scrutiny's Forward Work Programme for the year ahead 2023/24	16 Mar 2023	23 Mar 2023		Open	
Pending								
<i>Marie Crabtree, Democratic Services Officer</i>	Leader of the Council	Chief Executive	Leader's Update (March 2023) Six-monthly update from the Leader to Overview and Scrutiny Committee	16 Mar 2023			Open	

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Contact: Democratic Services **Email:** democratic@reigate-banstead.gov.uk **Telephone:** 01737 276812
Address: Town Hall, Castlefield Road, Reigate, Surrey RH2 0SH

Agenda Item 5

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Action tracker - Overview and Scrutiny Committee 2022/23

Meeting 2021/22	Subject and request	Action	Who	Status	Completed
13 October 2022	Item 4 Quarter 1 2022/23 Performance Report	Homelessness – Members requested reporting on the cost of living issues, the Executive Member for Corporate Policy and Resources and Managing Director would consider this following the meeting.	Request to officers	In progress	<i>Work is underway to collate a suite of cost of living data, which will be shared with Members in due course.</i>
9 November	Item 5 Organisation Portfolio Holders Update	Procurement - Members asked how much of current procurement is carried out via the Surrey County Council portal.	Request to officers	In progress	<i>Response published on Mod Gov, emailed to members on 01/02/23.</i>
8 December	Item 5 Q2 2022/23 Performance Report	Planning Permission - Can data be provided on the number of projects where planning permission has been granted but where work has not yet commenced.	Request to officers	In progress	<i>Response emailed to Members on 11/01/23. Copy of response in Mod.Gov Library, link provided below.</i>
8 December	Item 5 Q2 2022/23 Performance Report	Food Waste - It had been reported that more food waste was thrown away than was collected in the Borough and that approximately 6,000 properties did not have a food waste bin. Members asked whether the level of food waste recycling was due to lack of participation by those homes where a bin is provided and asked for data on this.	Request to officers	In progress	<i>Response emailed to Members on 11/01/23. Copy of response in Mod.Gov Library, link provided below</i>

8 December	Item 5 Q2 2022/23 Performance Report	Emergency Accommodation – The written response to advance question 7 provided a range of costs for bed and breakfast accommodation; Members requested confirmation of the average cost per night of this type of accommodation.	Request to officers	In progress	<i>Response emailed to Members on 01/02/23. Copy of response in Mod.Gov Library, link provided below</i>
8 December	Item 5 Q2 2022/23 Performance Report	Refugee Grants – Members requested analysis of the grants for Syrian and Afghan refugees and associated expenditure.	Request to officers	In progress	
8 December	Item 5 Q2 2022/23 Performance Report	CCTV – Members asked for an explanation of why the information in the Capital Budget Monitoring for CCTV was the same as the information for Community Partnerships.	Request to officers	In progress	<i>Response emailed to Members on 11/01/23. Copy of response in Mod.Gov Library, link provided below</i>
8 December	Item 6 Commercial Strategy Progress Update	Commercial Assets – Page 56 of the report states that three projects have been successfully concluded, Members asked for the details of the capital budget outturn for the projects.	Request to officers	In progress	<i>Response emailed to Members on 01/02/23. Copy of response in Mod.Gov Library, link provided below</i>
8 December	Item 6 Commercial Strategy Progress Update	Commercial Assets - Members further asked for a “lessons learnt” report following completion of the projects at Cromwell Road and Pitwood Park.	Request to officers	In progress	<i>The request from Members will be considered, more information will be provided in due course.</i>

8 December	Item 6 Commercial Strategy Progress Update	Asset (Re-)Development – Members commented that the costs and potential revenue income from The Rise and Cromwell Road were included in the report but were not broken down by property. Members requested a breakdown by property of funding, construction costs and net rental income to ascertain the return on investment for each asset.	Request to officers	In progress	<i>Response emailed to Members on 01/02/23. Copy of response in Mod.Gov Library, link provided below</i>
8 December	Item 6 Commercial Strategy Progress Update	Revenues and Benefits – Members asked for an update on Revenues and Benefits trading Activities. A written answer would be provided setting out the income received, costs incurred and contribution to overheads. (Exempt)	Request to officers	In progress	<i>Response emailed to Members on 11/01/23. Copy of response in Mod.Gov Library, link provided below</i>
8 December	Item 9 Companies Performance Update - Winter 2022 EXEMPT	Greensand Holdings Ltd – Members asked for the valuation of land to be shared. (Exempt).	Request to officers	In progress	<i>Response emailed to Members on 30/01/23. Not to be published in ModGov library.</i>
8 December	Item 9 Companies Performance Update - Winter 2022 EXEMPT	Playing Field Strategy – Members asked whether it would be possible to provide an update on this Strategy.	Request to officers	In progress	<i>Response emailed to Members on 11/01/23. Copy of response in Mod.Gov Library, link provided below</i>
8 December	Item 9 Companies Performance Update - Winter 2022 EXEMPT	Asset Management Plan - Members asked whether it would be possible to provide a map of the location of Council assets.			<i>Response emailed to Members on 11/01/23. Not to be published in ModGov library.</i>

Written answers from 9 November can be found here - [Document Written Answers from OSC 9 November 2022 | Reigate and Banstead Borough Council \(moderngov.co.uk\)](#)

Written answers from 8 December can be found here - [Document Written Answers from OSC 8 December 2022 | Reigate and Banstead Borough Council \(moderngov.co.uk\)](#)